

CHP Strategic Plan
2008
State Security Division (SSD)

4th Quarter Reporting: October Through December 2008

Division/Section:

Goal #2: Maximize Service to the Public and Assistance to Allied Agencies

Strategy:

Strategy #2 – Collaborate with allied agencies and other traffic safety stakeholders.

SSD Action Steps:

Counterterrorism and Threat Awareness (CTTA) Section

1. Complete HPM 100.70, Safety Services Program Manual, revision and facilitate all related training courses. (SSP)
2. Conduct awareness training with departmental, federal, state and local law enforcement entities; to include the private sector.
3. Implement process for departmental employees to report suspicious acts of terrorism.

Emergency Operations Section (EOS)

1. Oversee the California Safety AMBER Network (CCSAN) to assist the public and allied agencies and ensure AMBER Alerts are issued appropriately and effectively in order to preserve the integrity of the program and to safely recover abducted children.
 - a. EOS will track the number of AMBER Alert requests received.
 - b. Continually evaluate and implement improved means for distributing AMBER Alerts.
 - c. Ensure departmental and allied agency CCSAN information is updated and amended as needed, and provide CCSAN training to departmental and allied agency members as warranted.
2. Assist allied agencies (in addition to departmental members) with conducting Counter Terrorism (CT) Watch checks.
3. Assist allied agencies (in addition to departmental members) with conducting their Homeland Security Exercises.



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CTTA Section Activity this Quarter:

1. The HPM 100.70, Safety Services Program Manual, is in the final review process. However new policy regarding Chapter 9, Site Vulnerability Assessments (SVA) is being revised to have SVA Teams utilize the web based Automated Critical Asset Management System (ACAMS) as a method of submitting and securing SVA data.

2. Provided terrorism training to departmental personnel, as well as various allied agencies.

Assisted with instruction during five Prison Radicalization training classes for multiple federal, state, and local agencies throughout the state. The course emphasizes increasing terrorism awareness of radical inmates in the prison and jail systems. Audiences included departmental personnel, correctional officers from California Department of Corrections and Rehabilitation, Federal Bureau of Prisons, Federal Bureau of Investigations, and other allied law enforcement personnel.

Provided one presentation to the senior cadet class during Learning Domain 43 on terrorism indicators, the intelligence community, information sharing, departmental reporting procedures, and responding to incidents.

Provided one training course on Islam Radicalization. The audience was comprised of departmental personnel, as well as various local, state, and federal law enforcement agencies.

Provided one training course on Islam and the Arabic Culture for the U.S. Coast Guard, Port security Unit.

3. Designated and trained 10 departmental officers to be Division level Terrorism Liaison Officers (TLO) and provided each officer with materials to teach their respective area offices on terrorism indicators and departmental reporting procedures.

EOS Activity this Quarter:

1. There were eight AMBER Alert requests this quarter, resulting in four activations. Six children were safely recovered. There were 24 total AMBER alerts for the 2008 calendar year.

In October 2008, EOS began the initial planning of a Statewide AMBER Alert Training Program for every law enforcement agency in California. The initial planning stages entailed creating a PowerPoint presentation to present in the course. Law enforcement agencies across the entire state were grouped into divisions based upon their geographic location. Locations were chosen throughout the state to host the training based upon their



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proximity to other agencies. The law enforcement agencies in each region were contacted and emailed an invitation to attend the AMBER Alert training. The first training begins in January 2009 at the CHP Sacramento Communications Center.

In November 2008, EOS staff traveled to Quincy, CA to instruct the Plumas County Sheriff's Department on AMBER Alerts. The AMBER alert training provided was approximately three hours in length and given to the majority of their field and dispatch personnel.

2. Four CT Watch checks were conducted this quarter. There were 20 CT Watch checks ran for the calendar year.
3. EOS personnel traveled to Central Division to brief Area Commanders and train the Central Division Exercise planner for the Statewide Golden Guardian 2008 Exercise Plan.



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Goal #3: Manage Traffic and Emergency Incidents.

Strategy:

Strategy #4 – Reduce incident-driven traffic congestion.

Strategy #5 – Maintain high levels of emergency preparedness and effectively utilize the Incident Command System (ICS).

SSD Action Steps:

CTTA Section:

1. Implement a departmental Terrorism Liaison Officer (TLO) Program to better facilitate the flow of terrorism related information and training between the Department, field Divisions, and field commands utilizing SSD, Regional Terrorism Threat Assessment Centers, and the FBI's Joint Terrorism Task Force. The TLO will also conduct threat assessments for special events for their respective Division.
2. Develop a "Train the Trainer" course for the Safety Services Program which will incorporate emergency preparedness training as part of the curriculum. (SSP)

EOS:

1. Assist in supporting Standardized Emergency Management System (SEMS)/National Incident Management System (NIMS) training at all levels.
 - a. EOS will assist in identifying SEMS/NIMS course requirements, develop action plans to provide required courses within applicable time frames, and provide the training as appropriate.
2. In addition to SEMS/NIMS courses, EOS will provide or facilitate other emergency incident and homeland security related training for departmental personnel.
3. Develop a mass evacuation response plan.
4. Manage the Department's homeland security grant program in order to fund equipment purchases and programs that will assist in improving the Department's emergency response capabilities.



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5. Effectively manage the Emergency Notification and Tactical Alert Center (ENTAC)—which acts as the Department's standing Emergency Operations Center (EOC)—to ensure the rapid dissemination of information and notifications in the event of an emergency, and the effective coordination of departmental resources in responding to emergency incidents.
 - a. Structural/system related projects intended to enhance and improve the EOC environment and its capabilities will be completed; and policies, standard operating procedures (SOP), etc., related to ENTAC/EOC functions will be updated.

CTTA Section Activity this Quarter:

1. Implementation of the TLO Program was approved by the Commissioner's office with concurrence of the field Division commanders. CTTA Section coordinated and conducted an 8-hour, POST certified, TLO course and an 8-hour departmental training course (to include a train-the-trainer course), on November 11, 12, 2008. Ten officers were trained as Division level TLOs and were each given train-the-trainer material to provide training for their respective areas on reporting tips and leads and terrorism indicators.
2. A "Train the Trainer" course for both SSP and Tax Seizure Programs are currently under revision, however implementation is temporarily postponed due to budget restrictions.

EOS Activity this Quarter:

1. EOS personnel continue to oversee NIMS training requirements for field personnel. Current training requirements have progressed to the "maintenance" phase. EOS personnel continue to teach First-line Supervisors Academy (FSA).

EOS taught ICS 300 to one class of Public Information Officers (PIO), and assisted in NIMS compliance issues related specifically to departmental PIOs.

EOS personnel continue to be actively engaged in monitoring changes to the National Response Framework and the Five Year Training Plan for its affect on the Department.

2. EOS provided assistance with and coordinated regional training events and meetings for Division personnel tasked with developing Division exercise plans for the Statewide Golden Guardian 2008 (GG08) Homeland Security Exercise in November 2008.

EOS personnel traveled to the Southern California region to assist Division coordinators with coordination and evaluation of Division exercise objectives for the GG08 exercise.



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EOS personnel coordinated, evaluated, and reported the activities of eight CHP Divisions' participation in the statewide Golden Guardian 2008 (GG08) exercise. EOS personnel also attended after action conferences and workshops with other state agencies and the Office of Homeland Security (OHS).

EOS continued to update and revise departmental policies and procedures relative to emergency incident management and preparedness and homeland security related activities and operations such as the Department's Continuity of Operations and Continuity of Government (COOP/COG) Operational Plan and Pandemic Influenza Operational Plan.

EOS continues to oversee the complete revision of HPM 50.1 and HPG 50.3, approval and distribution to the field is pending.

EOS created the third Emergency Preparedness Newsletter designed to educate and prepare CHP personnel and their families for winter storms. This newsletter should be released in January 2009.

EOS personnel attended the following emergency incident management and homeland security related meetings/forums, in which the contents and subject matter could affect departmental policies and procedures: Governors Emergency Operations Executive Council (GEOEC); Statewide Emergency Planning Committee; State Emergency Plan (see above); and Statewide Emergency Management Strategic Plan.

EOS personnel continue to assist the Information Management Division by demonstrating the functionality of the RRV and the capabilities in the event of an emergency incident.

EOS personnel are developing, with County Health Departments, a statewide first responder prophylaxis plan for departmental Personnel in the event of a Biological or Chemical Emergency Incident.

3. OES is coordinating a statewide, regional evacuation planning program. EOS will act as a Headquarters' contact for OES to assist and provide input for these efforts as they relate to departmental interests.
4. No activity this quarter.
5. EOS personnel attended Biannual Strategy Implementation Report (BSIR) training.

The Department was awarded 2.9 million dollar homeland security grant to be utilized for the procurement of Departmental Mobile Command Vehicles (MCV).



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EOS personnel completed the required documentation necessary to receive the homeland security funds appropriated for the MCVs.

6. EOS personnel assisted in the planning phase of the new ENTAC Department Operations Center (DOC), which is to be built as part of the consolidated headquarters campus. The planning included new technology as well as design aspects of the facility, in order to achieve maximum efficiency and greater capability for future operations.

ENTAC acted as the Department's EOC during the November 2008 Wild land Fires.

ENTAC assisted in the implementation of new departmental Suspicious Activity (or SAR) reporting procedures.



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Goal #4: Protect Public and State Assets.

Strategy:

Strategy #6 – Maximize arrests for vehicle theft in California and recovery of stolen vehicles.

Strategy #7 – Reduce the number of crimes on state property.

SSD Action Steps:

CTTA Section:

1. Conduct SVAs of state buildings and adopt standards/certification training.
2. Provide all training curriculum, training aids, and presentations developed for the Workplace Violence Prevention Program, Emergency Preparedness Program, and Crime Prevention Program.
3. Host an annual meeting with Division Safety Services Program (SSP) Coordinators and SSP Sergeants to provide consistent direction on crime reporting and SSP implementation and to receive input on the needs of the field.
4. Upgrade or redevelop the Crime Incident Reporting System (CIRS) database in order to obtain more accurate and complete crime information for statistical analysis to better target state property crimes.
5. Develop a “Train the Trainer” course for the Safety Services Program which will incorporate emergency preparedness training into the curriculum.
6. Develop a Feasibility Study Report (FSR) regarding the security of CHP facilities statewide and commence moving forward with an implementation plan.

EOS:

1. Computer System Incident Reporting System (CISIRS): ENTAC will continue to receive information technology (IT) security incident, computer crime, and theft or loss of personal information maintained by state entities related notifications from state agencies and, in turn, notify the Department of Finance (DOF) and the Department’s Computer Crimes Investigations (CCIU) Unit of IT security matters. As part of this responsibility, ENTAC will track and report the number of CISIRS reports completed.



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2. Strategic National Stockpile (SNS) Statewide Operational Plan: EOS personnel continue to maintain and improve our Security Plan for the SNS with the California Department of Public Health and US Marshall's Service.
3. Headquarters Safety Patrol (HSP) Program: EOS will continue to coordinate the HSP program, which was implemented to enhance the safety of employees of headquarters' Buildings B and X Street.

CTTA Section Activity this Quarter:

1. CTTA Section conducted SVAs on the California Department of Corrections and Rehabilitation (CDCR) Federal Receiver, the Academy canine kennel bunker for Field Support Section, and the Stockton State Building.
2. The Safety Services Program Unit has a "Workplace Violence Prevention" PowerPoint training CD and the Academy Library can also provide "On the Edge" video training materials, both of which are available upon request. During this quarter SSP responded to Coastal Division requests by sending data entry procedures for the CIRS program and worked with Information Management Division to give CIRS access to personnel in Coastal Division areas.
3. Due to the Department's restrictions on travel and budgetary restraints, CTTA Section was unable to host a meeting with SSP coordinators and Sergeants for this quarter.

MM 08-049, Safety Services Program, (previously MM 07-044) was published outlining policy and procedures for reporting crimes on state property.

4. CTTA Section has developed a course of action and plans to schedule a meeting with Information Management Division to discuss the implementation of a new STD 99 Database to replace the CIRS database.
5. A "Train the Trainer" course for both SSP and Tax Seizure Programs are currently under revision, but implementation is temporarily postponed due to budget restrictions.
6. The Requests for Information (RFIs) regarding the CHP Statewide Security System are currently being reviewed and analyzed for inclusion into a feasibility study report.



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EOS Activity this Quarter:

1. There were 234 CISIRS reports completed during this quarter. For the year, a total of 935 CISIRS reports were completed.
2. No activity this quarter.
3. EOS completed the HSP schedule and coordinated HSP activities throughout the quarter.



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Goal #5: Improve Statewide Fatal Reporting Systems.

Strategy:

Strategy #8 – Improve the timeliness and accuracy of fatal collision reporting and submission of CHP 555s (Traffic Collision Report).

SSD Action Steps:

EOS:

1. ENTAC will assist during Maximum Enforcement Periods (MEPs) by acting as the Department's centralized point of contact for receiving and compiling field Division MEP reports. Additionally, ENTAC will coordinate and facilitate the reporting of Combined Accident Reduction Effort (CARE) information.

EOS Activity this Quarter:

1. ENTAC assisted with compiling Thanksgiving/Christmas/New Year's MEP/CARE reporting periods that occurred during the quarter.

